
6/1/2023

Hanwha Vision America Custom Painting Service

Hanwha offers a custom painting service for customers who need cameras to have non-standard colored painted cases. The standard custom color is Black Matte.

Paint to Match:

If you need a non-standard custom color, please provide the technical data sheet & RAL color code regarding the desired color or send a painted color chip for a custom color matching service. Note that there is additional lead time and cost for this option.

Minimum Order Quantity:

Hanwha requires a minimum order quantity of 25x cameras per PO. We do not accept any orders below 25 cameras per PO. Any number of additional accessories can be painted along with a minimum camera order quantity of 25 pieces. A mix of different camera models which add up to 25 units is acceptable. For example, 10x XNV-6083R + 15x XNF-9013RV in a single PO is acceptable). Please submit all custom-painted cameras in a single PO.

Lead Time:

For orders using the Standard Black Matte: 5 weeks

Terms:

- ☐ I acknowledge that painted camera & accessories are a custom order.
- ☐ I acknowledge that returns of painted cameras & accessories are not accepted.
- ☐ I acknowledge that Advanced Replacements are not available for custom-painted cameras, and the standard warranty will be provided. When a camera needs replacement, the HTCC will attempt to re-use the custom-painted camera housing, but in some cases, a standard camera may be substituted.
- ☐ I acknowledge that the original manufacturer's warranty will be voided should Hanwha Vision America painted cameras and accessories have labels removed or have any modifications, or if they are painted not following Hanwha Painting Guidelines.

The Hanwha Vision Inside Sales team can provide a quote once all information has been received.

Custom Painting Service Sales Worksheet

Camera Model	Quantity	Color Option

Accessory Model	Quantity	Color Option

For each item listed above, enter one of the following color options:

- ① Standard Black Matte Color
- ② Custom Color RAL Code
- ③ Custom Color Match with paint chip