Hanwha Vision Accessibility Conformance Report
Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: HealthPro v1.7

Report Date: June 11, 2025

Product Description:

HealthPro is multi-site device health monitoring a web program via the cloud. HealthPro manages key components in your security system across many locations securely via the cloud.

HealthPro has the following key features: Centralized health monitoring & view of all locations, Remote software updates & control (reboot), Life cycle & warranty management, Task management according to workflow, VMS (WAVE) support at scale, AXIS support

Contact Information: Hanwha Vision Tech Support Portal - <u>Contact Us</u>

Notes: This report will be updated when a new major version is released.

Evaluation Methods Used: Google Chrome, Microsoft Edge, Safari

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Support Docs: Supports	Web: All control buttons and drop-down menus have name to describe purpose Support Docs: KB article
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: HealthPro do not provide video as a tool for managing and monitoring equipment.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: HealthPro do not provide video as a tool for managing and monitoring equipment.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: HealthPro do not provide video as a tool for managing and monitoring equipment.

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: HealthPro does not provide presentation information.
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro provides the right sequence of information delivery.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro relies on intuitiveness. Components have visual clarity.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: All components of HealthPro follow clear color guidelines and do not yet support high contrast.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: We do not have the corresponding content for this criteria.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: We support navigation via keyboard, screen reader
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: If the timeout is exceeded, the session expires, and if the user uses the web within the timeout, the session is extended.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: We do not have the corresponding content for this criteria.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Not Applicable	Web: Partially supports, but insufficient.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro has a clear title that fits the organization.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro supports sequential navigation by the user. It utilizes the mouse and keyboard. It provides a configuration for each flow.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro provides links that serve a purpose (in context).
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support	Web: HealthPro currently supports English only. In the future, users will be able to select and change the language programmatically.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro use a mouse to hover over a component (getting focus), however it does not automatically initiate change until the user clicks on the component.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro do not initiate a change of context when a value setting is changed until user clicks on submit
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro provides visual clarification for input errors.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro provides labels or instructions.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web :All components based on semantic tag.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: HealthPro do not use prerecorded media.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: HealthPro do not use prerecorded media.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro follows the Contrast(minimum) guidelines.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro shows the optimal size for readability. Readability is not compromised by resizing. HealthPro supports text resizing via Zoom tool in Browser.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web Partially Supports	Web: HealthPro does not use images other than components (icons). Provide an alternate screen for certain image (thumbnail) errors (text)
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Not applicable	Web: Not applicable
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro clearly describes the subject or purpose of the title and label.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro supports keyboard accessibility.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro use same language for all parts.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: HealthPro offers the same usability.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: HealthPro provides components of the same experience.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro visually guides users through the error.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: HealthPro does this in part in its core functionality.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	Web: HealthPro does not provide video.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	Web: HealthPro does not provide video.
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	Web: HealthPro does not provide video.
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	Web: HealthPro does not provide video.
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Partially Supports	Web: HealthPro is mostly compliant with the contrast ratio. Some are partially compliant.
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Not Applicable	Web: HealthPro does not use background audio
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Partially Supports	Web: HealthPro provides a good visual representation with readability in mind.
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Partially Supports	Web: HealthPro have instances where data elements cannot be read by screen reader
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Partially Supports	Web: HealthPro provides mouse and keyboard usability.
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Partially Supports	Web: You may need to wait a little while for the data to be loaded enough.
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Partially Supports	Web: Interruptions can be postponed or suppressed by the user

Criteria	Conformance Level	Remarks and Explanations
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Partially Supports	Web: Once the reauthentication is complete, you can return to the page. However, it does not fully save the previous state.
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Supports	
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Supports	Web: HealthPro utilizes your location information.
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Supports	Web: HealthPro visualizes and delivers appropriate guidance to linked elements.
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Supports	
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Not Supports	
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Partially Supports	Web: HealthPro uses partially commonized abbreviations.
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Not Supports	
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Supports	Web: HealthPro has a mechanism to run features automatically through automation settings.
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Partially Supports	Web: HealthPro provides tooltips to help you with key features. Full help is available separately.
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	Web: HealthPro is a solution for monitoring

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	HealthPro provides visual and auditory information and partially provides keyboard access.
302.2 With Limited Vision	Partially Supports	HealthPro provides visual and auditory information and partially provides keyboard access.
302.3 Without Perception of Color	Partially Supports	In addition to color, HealthPro distinguishes by shape. High contrast is not yet supported.
302.4 Without Hearing	Supports	HealthPro provides visual and auditory information and partially provides keyboard access.
302.5 With Limited Hearing	Partially Supports	HealthPro provides visual and auditory information and partially provides keyboard access.
302.6 Without Speech	Partially Supports	HealthPro provides visual and auditory information and partially provides keyboard access.
302.7 With Limited Manipulation	Partially Supports	HealthPro provides visual and auditory information and partially provides keyboard access.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Partially Supports	HealthPro provides visual and auditory information and partially provides keyboard access.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	HealthPro is a specialized tool and currently only supports English.

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
[402 Closed Functionality](#)	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Web
402.2.2 Transactional Outputs	Not Applicable	Web
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Web
402.2.4 User Control	Not Applicable	Web
402.2.5 Braille Instructions	Not Applicable	Web
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	Web
402.3.2 Non-private Listening	Not Applicable	Web
402.4 Characters on Display Screens	Not Applicable	Web

Criteria	Conformance Level	Remarks and Explanations
402.5 Characters on Variable Message Signs	Not Applicable	Web
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Web
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	Web
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	Web
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	Web
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	Web
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	Web
407.3.2 Alphabetic Keys	Not Applicable	Web
407.3.3 Numeric Keys	Not Applicable	Web
407.4 Key Repeat	Not Applicable	Web
407.5 Timed Response	Not Applicable	Web
407.6 Operation	Not Applicable	Web
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Web
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Web

Criteria	Conformance Level	Remarks and Explanations
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Web
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Web
407.8.2 Side Reach	Not Applicable	Web
407.8.2.1 Unobstructed Side Reach	Not Applicable	Web
407.8.2.2 Obstructed Side Reach	Not Applicable	Web
407.8.3 Forward Reach	Not Applicable	Web
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Web
407.8.3.2 Obstructed Forward Reach	Not Applicable	Web
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Web
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Web
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	Web
408.3 Flashing	Not Applicable	Web
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	Web
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	Web
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	Web
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Web
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Web
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	Web
412.3.2 Wireline Handsets	Not Applicable	Web
412.4 Digital Encoding of Speech	Not Applicable	Web
412.5 Real-Time Text Functionality	Not Applicable	Web
412.6 Caller ID	Not Applicable	Web
412.7 Video Communication	Not Applicable	Web
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	Web
412.8.2 Voice and Hearing Carry Over	Not Applicable	Web
412.8.3 Signal Compatibility	Not Applicable	Web
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Web
[413 Closed Caption Processing Technologies](#)	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Web
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Web
[414 Audio Description Processing Technologies](#)	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Web
414.1.2 Other ICT	Not Applicable	Web

Criteria	Conformance Level	Remarks and Explanations
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Web
415.1.2 Audio Description Controls	Not Applicable	Web

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section.	See information in WCAG 2.x section.
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Partially Supports	HealthPro is not a platform SW.
502.2.2 No Disruption of Accessibility Features	Partially Supports	HealthPro do not disrupt accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	HealthPro provides this functionality.
502.3.2 Modification of Object Information	Supports	HealthPro provides this functionality.
502.3.3 Row, Column, and Headers	Supports	HealthPro provides this functionality.
502.3.4 Values	Supports	HealthPro provides this functionality.
502.3.5 Modification of Values	Supports	HealthPro provides this functionality.
502.3.6 Label Relationships	Supports	HealthPro provides this functionality.
502.3.7 Hierarchical Relationships	Supports	HealthPro provides this functionality.
502.3.8 Text	Supports	HealthPro provides this functionality.

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Supports	HealthPro provides this functionality.
502.3.10 List of Actions	Supports	HealthPro provides this functionality.
502.3.11 Actions on Objects	Supports	HealthPro provides this functionality.
502.3.12 Focus Cursor	Supports	HealthPro provides this functionality.
502.3.13 Modification of Focus Cursor	Supports	HealthPro provides this functionality.
502.3.14 Event Notification	Supports	HealthPro provides this functionality.
502.4 Platform Accessibility Features	Supports	HealthPro provides this functionality.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	HealthPro currently only supports theme (color) settings.
503.3 Alternative User Interfaces	Not Applicable	HealthPro do not have an alternate user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	HealthPro is a tool for monitoring purposes.
503.4.2 Audio Description Controls	Partially Supports	HealthPro has keyboard accessibility and screen reader functionality.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section.	See information in WCAG 2.x section.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	HealthPro supports CSV output (saving).

Criteria	Conformance Level	Remarks and Explanations
504.2.2 PDF Export	Supports	HealthPro supports CSV output (saving).
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	Supports	See information in WCAG 2.x section.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

Legal Disclaimer (Company)

n/a